2. Principles of Coordinated Vulnerability Disclosure

Over the years, the CERT/CC has identified a number of principles that guide our efforts in coordinating vulnerability disclosures and which seem to be present in many successful CVD programs.

These principles include the following:

- 2.1. Reduce Harm
- 2.2. Presume Benevolence
- 2.3. Avoid Surprise
- 2.4. Incentivize Desired Behavior
- 2.5. Ethical Considerations
- 2.6. Process Improvement
- 2.7. CVD as a Wicked Problem

Change your opinions, keep to your principles; change your leaves, keep intact your roots.
– Victor Hugo

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